



WARRANTY INFORMATION

Date: Oct. 18, 2023

AGRICULTURAL RUBBER TRACK WARRANTY

1. General

1.1 Warranty Period:

1.1.1 Agricultural usage:

- Friction Drive tracks: 24 months or 2000 working hours, whichever comes first;
- Positive Drive tracks: 24 months or 1500 working hours, whichever comes first;

1.1.2 Non-agricultural usage:

- Friction Drive tracks: 18 months or 1200 working hours, whichever comes first;
- Positive Drive tracks: 18 months or 1000 working hours, whichever comes first;

1.2 Warranty period starts from the date of purchase by the end user.

1.3 Track claims received longer than 36 months after the date of manufacture will be considered out of warranty and no coverage provided.

2. Exclusion

- 2.1. Any damage caused during installation process;
- 2.2. Abnormal wear or tear;
- 2.3. Renovated or repaired tracks;
- 2.4. Any damage caused by applied on positive system;
- 2.5. Damage caused by abuse, misuse, accident, wrong dimension or usage beyond the track design;
- 2.6. Damage caused by poor machinery condition, machinery adjustment or incorrect maintenance for undercarriage, like improper tensioned, worn-out idler/roller, de-shaped sprocket, etc.
- 2.7. Steel cords or rubber being cut by sharp object or appliance;
- 2.8. Damage caused by applied in inappropriate working conditions;
- 2.9. Small apparent defect and other surface damage may has a certain effect on track appearance, but will not lead to track failure or reduce the service life apparently, such as minor polishing or scratch, exposure of reinforced fabric caused by normal wear, small cracks on surface rubber, small bending cracks on guide lugs etc. ;
- 2.10. Rapid wear or damage caused by extended transport operations;
- 2.11. Incorrect use or installation judged by Taite.

3. Customer Participation Chart

To determine the replacement price, the appropriate pro rata percentage from the customer participation chart is multiplied by the current list price. The appropriate pro rata percentage is determined by the months of service (starting from the date of purchase by the user) and machine operation hours.

Friction Drive					
Agricultural Usage	Operation Hours				
Months of Service	0-800	801-1200	1201-1600	1601-2000	>2000
0-12	0%	30%	50%	75%	100%
13-18	20%	40%	60%	80%	
19-24	40%	55%	70%	85%	
>24	100%				
Non-agricultural Usage	Operation Hours				
Months of Service	0-400	401-700	701-1000	1001-1200	>1200
0-12	0%	35%	55%	75%	100%
13-18	35%	50%	60%	80%	
>18	100%				

Positive Drive					
Agricultural Usage	Operation Hours				
Months of Service	0-600	601-900	901-1200	1201-1500	>1500
0-12	0%	30%	50%	75%	100%
13-18	20%	40%	60%	80%	
19-24	40%	55%	70%	85%	
>24	100%				
Non-agricultural Usage	Operation Hours				
Months of Service	0-400	401-600	601-800	801-1000	>1000
0-12	0%	35%	55%	75%	100%
13-18	35%	50%	65%	80%	
>18	100%				

4. Warranty for Replacement Track

If a track replaced due to a defect in materials or workmanship during the original track warranty period, then the replacement track warranty period is determined as follows:

- 4.1. In the case that the customer participation is less than or equal to 60%, the replacement track warranty period is limited to the remainder of the original track warranty period;
- 4.2. In the case that the customer participation is more than 60%, the replacement track will carry a full new track warranty.