



Parts ASAP Limited Warranty – Construction Rubber Tracks

Effective Date: 10/1/2025

Applies To: Construction rubber tracks sold by Parts ASAP

Warranty Coverage

Parts ASAP warrants that its construction rubber tracks are free from defects in workmanship and raw materials under normal operating conditions. This warranty applies only to failures caused by manufacturing defects.

Warranty Term

Coverage for **CTLs & Mini Excavators** is valid for 18 months from the invoice date and is prorated after the first 6 months as shown below:

Months from Invoice Date	Parts ASAP Coverage	Customer Contribution
0–6	100%	0%
7–8	80%	20%
9–10	70%	30%
11–12	60%	40%
13–14	50%	50%
15–16	40%	60%
17–18	30%	70%

Coverage for **Crawler Carriers** is 6 months with 100% coverage for all manufacture defects

Claim Process

Email **your initial sales representative** with:

1. Original invoice or Receipt
2. Photos of:
 - Serial number
 - Entire track incl. sprockets
 - Tread profile / side
 - Roller surface side
 - Sprocket
 - Additional photos (optional) - **Additional Photos will aid in review process**
3. Machine make/model
4. Installation date (if available)

Response within 48 business hours.

Replacement Track Coverage

- **<50% customer cost:** balance of original warranty remains.
 - **≥50% customer cost:** new 18-month warranty starts.
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Limitation of Liability

This limited warranty excludes all other express or implied warranties. Parts ASAP is not liable for labor charges, equipment downtime, or loss of income. Coverage is strictly limited to repair or replacement of defective product. Policy subject to change without notice.